

Providing 100% Cotton Diapers Since 1990

Changing Habits Diaper Service

588 Greenfield Road

Deerfield, Massachusetts 01342-0417

413 665-0202/413 772-2210

Diaper Rental

Upon payment of a minimum of four weeks (\$_____ plus startup fee) you will receive four weeks of diaper service. To receive a diaper pail and/ or covers and snappi fasteners additional monies need to be paid at time of or prior to delivery of these items.

A plastic bag will be provided with each delivery. All diapers must be in our bag, one bag per 70 diapers ordered. We do not accept bags inside of bags or bags without customer name on outside of bag.

On your scheduled delivery day, put your soiled bag, knotted, outside your front door, (or a designated spot between you and your driver) along with any payment due by _____. **Diapers will be left even if yours are not available for pick up. You are charged your weekly fee even if you do not leave us your soiled bag. To cancel one week's service, customer must call one full week before your delivery day. The minimum service fee (\$12.00) is charged for all cancelled weeks.** If driver needs to wait for dirties to be brought to the door customer will be charged a \$5.00 wait fee for each occurrence.

If a check should be returned by the bank due to insufficient funds, there will be a \$20.00 service charge. Late payments incur a \$1.00 weekly late fee.

Changing Habits if possible will try to return to get missed pickups of soiled diapers. The fee for this service is \$12.00 per occurrence. When we do not get your soiled diapers, you do not receive clean diapers the following week.

Customers will receive 4 canceled service weeks at no charge. After one year of completed service, the customer will receive another 4 weeks of canceled service at no charge. All other canceled weeks will be charged at \$12.00 weekly.

For extended breaks in service, one week notice must be given and all diapers must be returned to Changing Habits. When the customer restarts service the \$20 start fee will be assessed and after 12 more weeks of service are completed a \$20 credit will be issued on the next payable invoice.

When you prepay any 12 weeks of service at one time by the due date of your recent invoice, you will receive the 13th service week of that cycle at no charge. This is providing that the customer has also used eleven out of the twelve weeks of service and not canceled service for more than one week during a 12 week cycle. Paying on the yellow invoice does not qualify you for this agreement. Using your bank's check service is acceptable as long as payments reach Changing Habits by the due date. The mail is not always reliable and Changing Habits will note payments received past the due date as late.

Changing Habits has a PayPal link on its website which customers may utilize. The customer agrees to pay a service fee of \$1.00 per week when using the PayPal option.

Please sign a copy of each service agreement and return it to Changing Habits with a check for \$_____ (four weeks plus the \$20.00 start fee). Payment must be made upon the first delivery.

Thank you for choosing Changing Habits Diaper Service. We look forward to being of service to you.

Changing Habits Diaper Service

Customer:

By _____
Donna Grybko

By _____

Date _____

Date _____

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(413) 665-0202/(413) 772-2210

Diaper Rental

Changing Habits Diaper Service agrees to deliver _____ diapers and _____ wipes on your first and second delivery. Every week thereafter your delivery of diapers/wipes will be equal to the number of diapers/wipes picked up on the previous week. You are charged by the amount of diapers you have in inventory, not what is delivered.

Upon signing this contract, there is a minimum payment due of \$_____ (cost of 4 weeks service) plus a \$20.00 startup fee.

This contract is executed between Changing Habits Diaper Service at 588 Greenfield Road, Deerfield, Massachusetts 01342 and

Phone number

Each week on the day of my delivery, payment is due, I will leave \$_____ weekly or \$_____ every four weeks. I will place my soiled diapers outside the door or a designated spot by _____ AM/PM (time to be determined based on specific route.) Your first invoice is payable with the 5th (fifth) delivery of diapers. You are permitted to cancel the delivery the week after the initial startup delivery, if the baby has not been born. No service fee will be charged for that canceled week. Thereafter, service fees will be incurred regardless of diaper usage and/or baby arrival.

When the customer makes a change in diaper size to regular or toddler they will be charged an additional fee of \$20. Once the customer completes 12 weeks of service in the specific size, they will receive a \$20 credit on their next payable invoice.

If I wish to change the number of diaper delivered to me, I will call Changing Habits one week in advance. I agree to use the service for at least 4 weeks and to give at least one week notice when canceling or terminating service. Diaper Service is non-transferable and non-refundable. I agree to return all diapers when canceling service and pay for any lost or damaged diapers at a value of \$3.00 each and 50 cents for each wipe. Damage constitutes using them with excessive zinc oxide, paint, grease and pets chewing on them.

Changing Habits Diaper Service

Customer

By: _____
Donna Grybko

By _____

Date _____

Date _____